

MADISON COUNTY ROAD DEPARTMENT

MAY 2014

CLOSED CALL ANALYSIS

Closed Request Analysis

Closed - Requests Closed in 24 hours or less

Req # Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
19307 A	05/06/14 14:08:00	09:23:00	Stop Sign Closed	Brown, Shirley Customer,	Tyler Ln	District 3	Medium Priority
	Dur (hours)	4.75	Stop sign and name sign is down/missing				
19325 A	05/07/14 12:39:00	12:08:00	Down Tree Closed	Brown, Shirley Mary Anne,	Caroline Blvd Caroline Blvd	District 4	Medium Priority
	Dur (hours)	0.52	Tree down across the road				
19343 A	05/09/14 10:32:00	09:24:00	Stop Sign Closed	Brown, Shirley Sheriff, Deputy	Cedar Ridge Dr	District 5	Medium Priority
	Dur (hours)	1.13	Stop sign is down at interseton of Cedar Ridge Dr and Coker Rd				
19366 A	05/12/14 12:08:00	12:12:00	Pot Holes Closed	Brown, Shirley Travis, Amber	Weisenberger Rd	District 1	
	Dur (hours)	0.07	Called about a pothole that she hit.She said that it has already been filled. She wanted to file a claim because she damaged two tires and bent				
19374 A	05/14/14 10:29:00	09:04:00	Road Shoulder Closed	Brown, Shirley Williams, Joseph	Harris Rd Harris Rd	District 4	Medium Priority
	Dur (hours)	1.42	Mud was put on driveway by crew cleaning ditches				
19375 A	05/14/14 10:37:00	09:06:00	Road Shoulder Closed	Brown, Shirley Lee, Penny	Harris Rd Harris Rd	District 4	Medium Priority
	Dur (hours)	1.52	When crew was cleaning/cutting shave the hill made it steep				
19382 A	05/14/14 15:48:00	14:44:00	Pot Holes Closed	Brown, Shirley Chesser, Terrell	Weisenberger Rd	District 1	Medium Priority
	Dur (hours)	1.07	Pot hole on road need to be filled small ones				

7 Closed - Requests Closed in 24 hours or less

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Closed - Requests Closed in more than 24 hours

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
19287	F	05/05/14 07:26:00	08:01:00	Trash Related Closed	Banks, LaTashee Rushing, Craig	Seville Way Seville Way	District 3	
		Dur (hours)	240.58	Limbs/debris to be picked up				
19288	F	05/05/14 07:32:00	07:52:00	Trash Related Closed	Banks, LaTashee Evans,	West Elbridge Way West Elbridge Way	District 4	Medium Priority
		Dur (hours)	72.33	Limb pile at stop sign by the bridge. In Harvey Crossing Sub.				
19289	F	05/05/14 07:33:00	07:51:00	Trash Related Closed	Banks, LaTashee Evans,	Ashby Park Ashby Way	District 1	Medium Priority
		Dur (hours)	72.30	Limb detail in Harvey Crossing Sub.				
19290	F	05/05/14 07:34:00	07:52:00	Trash Related Closed	Banks, LaTashee Evans,	Harvey Crossing Harvey Crossing	District 1	Medium Priority
		Dur (hours)	72.30	Limb Detail in Harvey Crossing Sub.				
19300	F	05/05/14 13:57:00	09:12:00	Signage Installation Closed	Brown, Shirley Cynthia,	King Ranch Rd King Ranch Rd and Peace St	District 4	Medium Priority
		Dur (hours)	427.25	Sign is down in ditch at King Ranch and Peace St				
19302	F	05/05/14 15:58:00	07:44:00	Trash Related Closed	Banks, LaTashee Pullos, Lesile	Bellevue Dr Bellevue Dr	District 4	
		Dur (hours)	207.77	Limbs to be picked up				
19314	F	05/06/14 15:41:00	14:54:00	Trash Related Closed	Banks, LaTashee Kiser, Tasha	Greystone Dr Greystone Dr	District 3	
		Dur (hours)	311.22	Limbs/debris to be picked up as more in S/D				
19316	F	05/06/14 15:55:00	09:12:00	Signage Installation Closed	Brown, Shirley McLaurin, Mary	Green Oak Ln Green Oak Ln	District 1	Medium Priority
		Dur (hours)	401.28	Name sign is missing from stop sign				
19317	F	05/07/14 07:50:00	07:54:00	Trash Related Closed	Banks, LaTashee Sullivan, Bill	Belle Pointe Dr Belle Pointe	District 4	
		Dur (hours)	24.07	Large pile of limbs and debris				
19318	F	05/07/14 08:20:00	14:33:00	Other Closed	Brown, Shirley Diamond, Pat	Madison Co Road Dept		Medium Priority
		Dur (hours)	366.22	Pat is out today				

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Closed - Requests Closed in more than 24 hours

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
19321	F	05/07/14 11:40:00	08:18:00	Trash Related Closed	Banks, LaTashee Martinez, Alicia	Hwy 16 E Hwy 16E		
		Dur (hours)	380.63	Pick up of old love seat and couch				
19322	F	05/07/14 11:43:00	08:02:00	Trash Related Closed	Banks, LaTashee Customer,	Seville Way Seville Way	District 3	
		Dur (hours)	188.32	Limbs/debris to be picked up				
19324	F	05/07/14 11:53:00	07:46:00	Trash Related Closed	Banks, LaTashee Walton, MArtha	Charleston Ln Charleston Ln	District 4	
		Dur (hours)	475.88	Limbs and debris to be picked up				
19327	F	05/07/14 13:59:00	09:13:00	Signage Installation Closed	Brown, Shirley Hardin, Missy	Lakeshire Pkwy	District 4	Medium Priority
		Dur (hours)	379.23	entrance to Panther Creek at southen entrance need a street sign				
19329	F	05/08/14 09:19:00	08:02:00	Trash Related Closed	Banks, LaTashee Gaines, Carla	Fox Hollow Fox Hollow	District 1	
		Dur (hours)	454.72	Limbs /debris to be picked up also more piles on street and Beaver Bend				
19335	F	05/08/14 10:06:00	07:51:00	Trash Related Closed	Banks, LaTashee Caller,	Coker Rd Coker Rd.	District 3	Medium Priority
		Dur (hours)	357.75	Limb detail.				
19338	F	05/08/14 14:43:00	07:22:00	Trash Related Closed	Banks, LaTashee Hollins, Willie	Norris St Norris St	District 4	
		Dur (hours)	304.65	Lumber and poles to be picked up				
19340	F	05/09/14 07:51:00	07:43:00	Trash Related Closed	Banks, LaTashee Caller,	Caroline Blvd Caroline Blvd	District 4	Medium Priority
		Dur (hours)	119.87	Limb debris				
19342	F	05/09/14 10:29:00	08:30:00	Road Condition Closed	Brown, Shirley Blackmon, Edna	Moss Rd Moss Rd	District 5	Medium Priority
		Dur (hours)	334.02	Road id crumbling under the wieght of heavy trucks				
19357	F	05/12/14 09:04:00	07:46:00	Stop Sign Closed	Brown, Shirley Pace, Sherry	Panther Creek Rd Panther Creek rd	District 3	Medium Priority
		Dur (hours)	94.70	Stop sign down and name sign needs to be replaced.				

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Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
19359	F	05/12/14 09:12:00	14:55:00	Trash Related Closed	Banks, LaTashee Johnson, Shirley	Dampeer Rd Dampeer Rd	District 5	
		Dur (hours)	245.72	Limbs to be picked up				
19360	F	05/12/14 09:31:00	07:25:00	Trash Related Closed	Banks, LaTashee Shanks, Judge	Germany Dr Germany Dr		Medium Priority
		Dur (hours)	93.90	Limb detail in Hanover Sub. Off Yandell Rd.				
19362	F	05/12/14 10:06:00	08:03:00	Trash Related Closed	Banks, LaTashee Nolan, John	Fox Hollow Fox Hollow	District 1	
		Dur (hours)	357.95	Limbs/cut up tree to be picked up				
19370	F	05/13/14 07:23:00	08:04:00	Trash Related Closed	Banks, LaTashee Beaver, Anita	Traceview Rd Traceview Rd	District 1	
		Dur (hours)	336.68	Cut up pine tree to be picked up on both sides of the road				
19371	F	05/13/14 08:21:00	08:02:00	Trash Related Closed	Banks, LaTashee Wolverton, Jarel	Pembroke Cir Peembroke Cir	District 3	
		Dur (hours)	47.68	Tree cut up in 4 ft sections need to be picked up				
19373	F	05/13/14 14:58:00	07:25:00	Trash Related Closed	Banks, LaTashee Davis, Ricky	Steels Pointe Steels Pomte	District 3	
		Dur (hours)	64.45	Limbs to be picked up and one pile on he the corner also of Tangelwood and Steels Pointe				
19377	F	05/14/14 13:35:00	09:25:00	Stop Sign Closed	Brown, Shirley Hardacre, Patti	Burrell Rd Burrell Rd	District 5	Medium Priority
		Dur (hours)	211.83	Stop sign and name sign down				
19384	F	05/16/14 09:35:00	11:58:00	Broken Water Line Closed	Brown, Shirley Fleming, Vidal	Kearney Park Rd Kearney Park Rd	District 4	Medium Priority
		Dur (hours)	74.38	Water line cut while crew was ditching near address				
19387	F	05/16/14 12:54:00	12:09:00	Trash Related Closed	Banks, LaTashee Customer, Lisa	Shadow Hill Dr Shadow Hill Dr	District 1	Medium Priority
		Dur (hours)	95.25	Limb detail/ Old material detail. In the Haley Creek sub.				
19388	F	05/19/14 08:28:00	08:29:00	Trash Related Closed	Banks, LaTashee McMurtery, Clarence	King Ranch Rd King Ranch Road	District 4	
		Dur (hours)	96.02	sofa to be picked up				

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Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
19391	F	05/19/14 11:26:00	07:54:00	Trash Related Closed	Banks, LaTashee Chester, Terrell	Deerfield Club Dr Deerfield Club Dr.	District 1	Medium Priority
		Dur (hours)	188.47	Limb detail in Deerfield Sub. Beaver Bend Rd and the second entrance off Yandell Rd. there is a limb detail.				
19392	F	05/19/14 11:34:00	07:51:00	Trash Related Closed	Banks, LaTashee Ohlmeyer, Paula	Camden Ct Camden Ct	District 4	Medium Priority
		Dur (hours)	188.28	Storm debris. House Shingles. In Lake Caroline Sub.				
19404	F	05/19/14 15:08:00	07:36:00	Down Tree Closed	Brown, Shirley Mott, Hilda	Twin Lakes Dr Twin Lakes Dr	District 1	Medium Priority
		Dur (hours)	40.47	Tree falling over on lot 3/4 mile on right..told her if on lot it was property owner's responsbiltiy... but we would check to make sure				
19407	F	05/19/14 10:50:00	08:35:00	Road Condition Closed	Brown, Shirley Liddell, Joyce	Davis Crossing Rd Davis Crossing Rd Canton 39046	District 5	Medium Priority
		Dur (hours)	93.75	haulers tearing up the road				
19410	F	05/21/14 07:27:00	14:45:00	Pot Holes Closed	Brown, Shirley Banks, Karl	Powell Rd Madison	District 3	Medium Priority
		Dur (hours)	31.30	Request potholes to be repaired on Powell Rd and Rouser Rd				
19411	F	05/21/14 09:26:00	07:52:00	Trash Related Closed	Banks, LaTashee Wilson, Frank	Meadowgreen Ln Meadowgreen Ln	District 3	
		Dur (hours)	142.43	Limbs to be picked up				
19413	F	05/22/14 14:14:00	07:52:00	Trash Related Closed	Banks, LaTashee Customer,	Meadowgreen Ln Meadowgreen Ln	District 1	
		Dur (hours)	113.63	Limbs and debris to be picked up				
19414	F	05/22/14 14:36:00	07:52:00	Trash Related Closed	Banks, LaTashee Customer,	Fawn Cv Fawn Cv	District 1	
		Dur (hours)	113.27	Limbs/debris to be picked up. please check entire street				
19417	F	05/23/14 07:24:00	07:51:00	Trash Related Closed	Banks, LaTashee Dumas, Carolyn	Belle Pointe Dr Belle Pointe Dr	District 4	
		Dur (hours)	96.45	tree from storm to be picked up				

39 Closed - Requests Closed in more than 24 hours

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Req #	Request	Completion					
Grade	Date / Time	Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
Total Requests:		46					